1. Scope

* Maintain Apartments
* Maintain Sosial facility’s
* Maintain Tenets
* Maintain Washing facility’s
* Booking a cleaner or a maintenance worker for a apartment
* Book a slot to use a Sosial facility or repot a problem with a facility
* Book a washing slot
* Receive Reports

1. Goals of project

* System must improve on the case of access for tenets towards all facility’s
* System must improve on minimising user error
* System must improve on communication between tenets and staff
* System must improve on maintenance and cleaning efficiency

1. Opportunities to improve

* Instead of slow paper back databases, a modern automated database will be granted
* Instead of use of multiple workers to manage each aspect of the complex, only a single secretary will be required to manage it all
* All maintenance and cleaning responsibilities are taken over by external factors and no longer holds the responsibility of internal factors